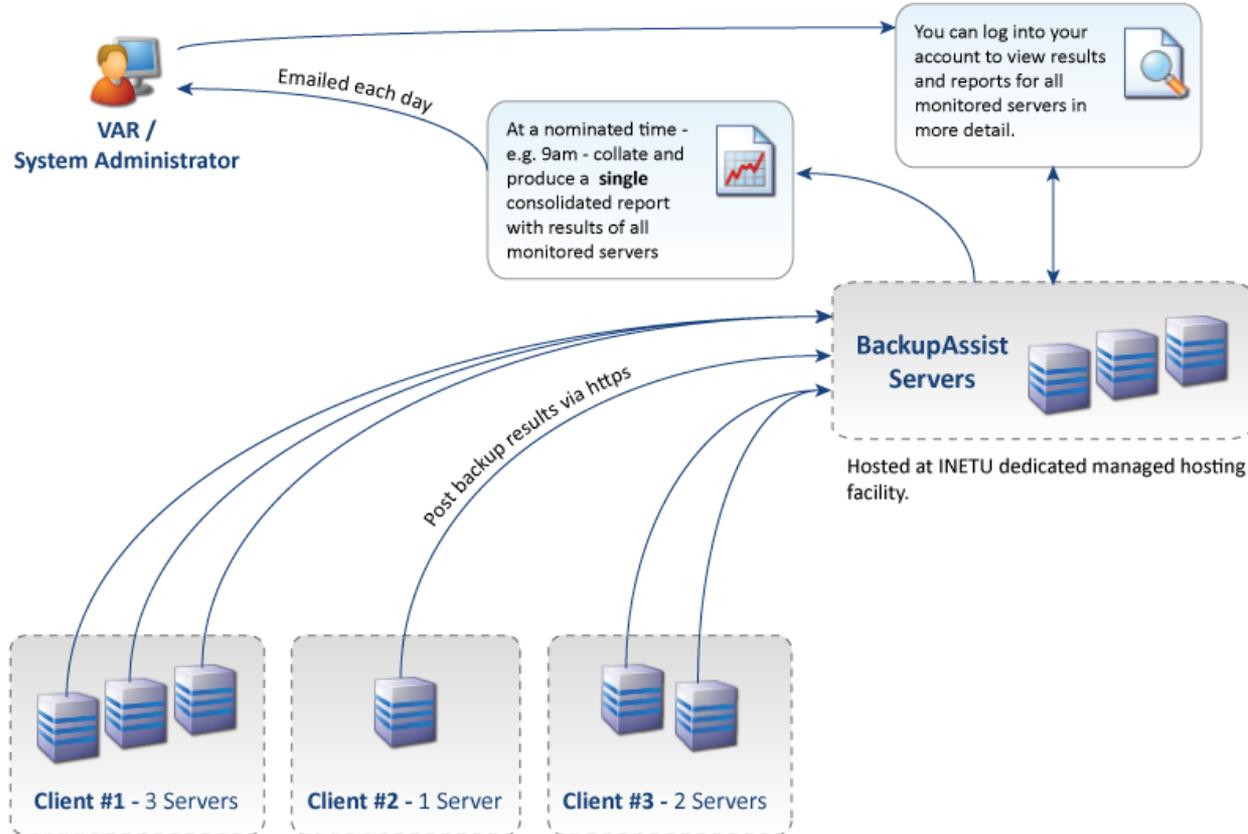


- Making everything completely integrated for the I.T. Specialist...

- Centralized Monitoring Console
 - Hosted service, consisting of:
 - Web console – access reports, generate rebrandable PDFs to give to clients
 - Daily email – status of all monitored jobs in last 24 hours

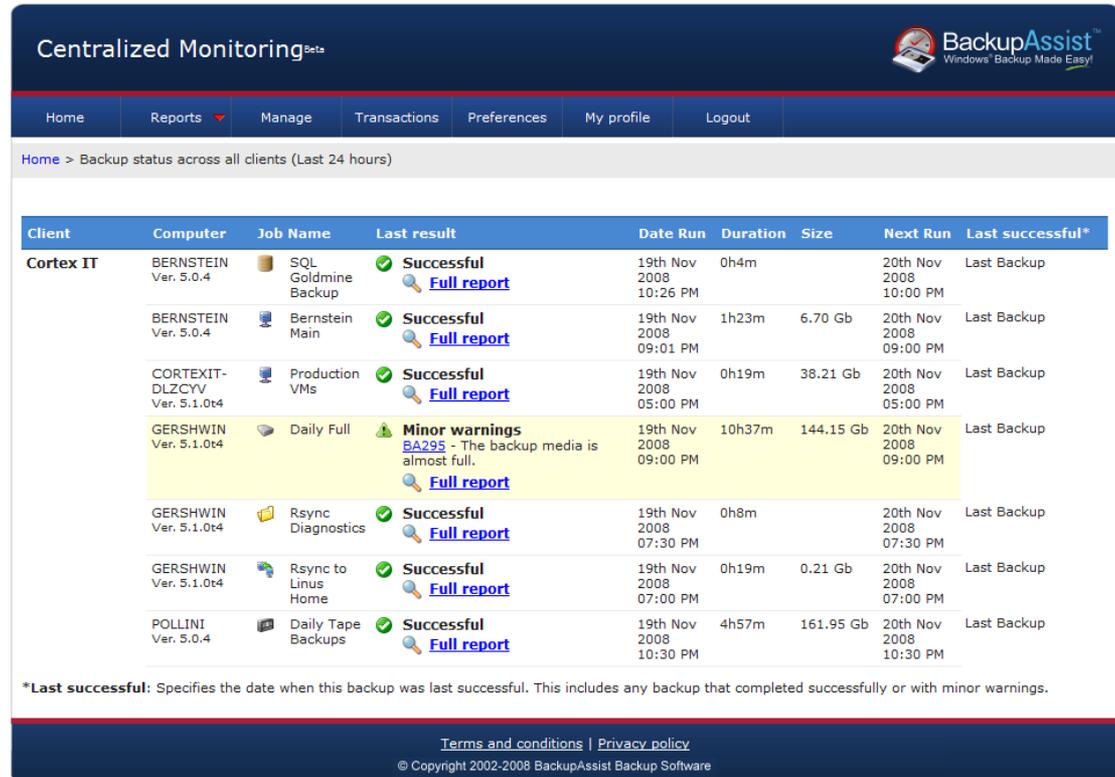
Centralized Monitoring - How it works

Centralized Monitoring Overview



■ Real life example – our own servers

- Concise summary of all jobs across all clients
- Drill down by clicking the links
- Any problems are placed at the top of the report
- Emailed to you daily, or view in your web browser



Centralized Monitoring^{Beta}

Home Reports Manage Transactions Preferences My profile Logout

Home > Backup status across all clients (Last 24 hours)

Client	Computer	Job Name	Last result	Date Run	Duration	Size	Next Run	Last successful*
Cortex IT	BERNSTEIN Ver. 5.0.4	SQL Goldmine Backup	Successful Full report	19th Nov 2008 10:26 PM	0h4m		20th Nov 2008 10:00 PM	Last Backup
	BERNSTEIN Ver. 5.0.4	Bernstein Main	Successful Full report	19th Nov 2008 09:01 PM	1h23m	6.70 Gb	20th Nov 2008 09:00 PM	Last Backup
	CORTEXIT-DLZCYV Ver. 5.1.0t4	Production VMs	Successful Full report	19th Nov 2008 05:00 PM	0h19m	38.21 Gb	20th Nov 2008 05:00 PM	Last Backup
	GERSHWIN Ver. 5.1.0t4	Daily Full	Minor warnings BA295 - The backup media is almost full. Full report	19th Nov 2008 09:00 PM	10h37m	144.15 Gb	20th Nov 2008 09:00 PM	Last Backup
	GERSHWIN Ver. 5.1.0t4	Rsync Diagnostics	Successful Full report	19th Nov 2008 07:30 PM	0h8m		20th Nov 2008 07:30 PM	Last Backup
	GERSHWIN Ver. 5.1.0t4	Rsync to Linus Home	Successful Full report	19th Nov 2008 07:00 PM	0h19m	0.21 Gb	20th Nov 2008 07:00 PM	Last Backup
	POLLINI Ver. 5.0.4	Daily Tape Backups	Successful Full report	19th Nov 2008 10:30 PM	4h57m	161.95 Gb	20th Nov 2008 10:30 PM	Last Backup

*Last successful: Specifies the date when this backup was last successful. This includes any backup that completed successfully or with minor warnings.

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Centralized Monitoring - Samples



■ This is the emailed version:

The screenshot shows an email client window titled "BackupAssist daily report for finished monitored jobs - Message (HTML)". The email header includes:

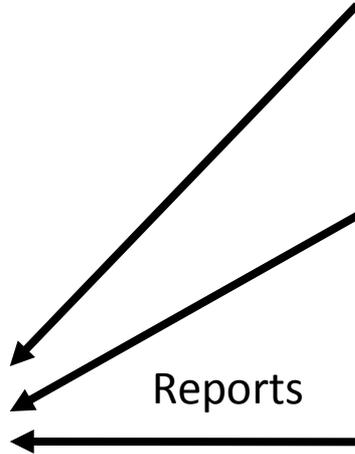
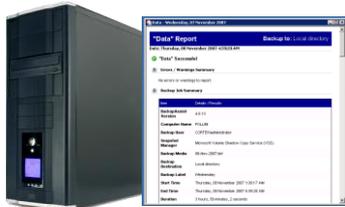
- From: BackupAssist Centralized Monitoring [noreply@backupassist.com]
- To: Linus Chang
- Subject: BackupAssist daily report for finished monitored jobs
- Sent: Thu 20/11/2008 11:45 AM

The main body of the email contains a table summarizing backup jobs run in the last 24 hours (19th Nov 2008 11:45:00 AM to 20th Nov 2008 11:45:00 AM).

Client	Computer	Job Name	Last result	Date Run	Duration	Size	Next Run	Last successful*
	BERNSTEIN Ver. 5.0.4	SQL Goldmine Backup	Successful	19th Nov 2008 10:26:22 PM	0h4m		20th Nov 2008 10:00:00 PM	Last Backup
	BERNSTEIN Ver. 5.0.4	Bernstein Main	Successful	19th Nov 2008 09:01:49 PM	1h23m	6.70 Gb	20th Nov 2008 09:00:00 PM	Last Backup
	CORTEXIT-DLZCYV Ver. 5.1.014	Production VMs	Successful	19th Nov 2008 05:00:10 PM	0h19m	38.21 Gb	20th Nov 2008 05:00:00 PM	Last Backup
Cortex IT	GERSHWIN Ver. 5.1.014	Daily Full	Minor warnings BA295 - The backup media is almost full.	19th Nov 2008 09:00:20 PM	10h37m	144.15 Gb	20th Nov 2008 09:00:00 PM	Last Backup
	GERSHWIN Ver. 5.1.014	Rsync Diagnostics	Successful	19th Nov 2008 07:30:17 PM	0h8m		20th Nov 2008 07:30:00 PM	Last Backup
	GERSHWIN Ver. 5.1.014	Rsync to Linus Home	Successful	19th Nov 2008 07:00:16 PM	0h19m	0.21 Gb	20th Nov 2008 07:00:00 PM	Last Backup
	POLLINI Ver. 5.0.4	Daily Tape Backups	Successful	19th Nov 2008 10:30:53 PM	4h57m	161.95 Gb	20th Nov 2008 10:30:00 PM	Last Backup

- Centralized Reporting works across all backup types:
 - NTBackup
 - Windows Server 2008 Backup
 - Exchange Mailbox
 - SQL Server
 - File Replication
 - Rsync (Internet based backup)
- You can have different types of backups across different clients, going to different backup devices
- Finally, all these vastly different technologies can be integrated together!

Centralized Monitoring



One product. One vendor.

One console. One centralized report.

- When will all this be available?

- Drive Imaging & File Replication – v5.0
 - ▣ Recently released!
 - ▣ Internet Backup – v5.1, public Beta mid Nov 2008
 - ▣ Full release – later this year

- BackupAssist v5 – AUD\$329
 - NTBackup
 - Drive Imaging
 - File Replication
- Internet backup – add-on around \$149 + GST
- Add-ons also available for Exchange and SQL
- Centralized monitoring – included with BackupCare (\$137.90 per year renewal)

In tonight's presentation we've covered:

- How to combine imaging, file backup and internet backup – BackupAssist is the only solution to provide them all
- Centralized monitoring make the system administrator's lives simpler and save time
- Our pricing model makes it affordable