

MultiSite Manager requirements

Please review these prerequisites before deploying the MultiSite Manager.

Operating System requirements

MultiSite Manager can be installed onto the following operating systems.

- Windows Server 2016 – from v9.5
- Windows Server 2012 R1/R2 64bit
- Windows Server 2008 R1/R2 64bit
- Windows 10 64-bit
- Windows 8/8.1 64bit
- Windows 7 32bit & 64bit

License and version requirements

- The MultiSite Manager's computer requires an active MultiSite Manager license subscription.
- A Site Controller needs BackupAssist v8 and a valid BackupCare or Upgrade Protection subscription.
- A BackupAssist computer (managed by MultiSite Manager) needs BackupAssist v8 and a valid BackupCare or Upgrade Protection subscription.

To learn more about licensing, see our MultiSite Manager [licensing resource page](#).

Technical requirements

- The MultiSite Manager's computer requires a globally reachable hostname or IP address.
- MultiSite Manager communication over the internet should be secured using [SSL Certificates](#).
- All remotely managed BackupAssist computers and Site Controllers must have internet access.

Remote session requirements

MultiSite Manager can open a remote BackupAssist installation, and run it as a local session on the computer running the MultiSite Manager web application. This feature uses Microsoft Remote Desktop.

- Microsoft Remote Desktop must be enabled on a computer before MultiSite Manager can connect to it and initiate a remote session.
- BackupAssist will automatically enable Remote Desktop for you, when you select *Enable Remote Management*, in the Remote Setup screen.
- If you use the Remote Session feature to access a Windows 7 or 8 workstation, you will be presented with a full Microsoft Remote Desktop session, which is used to open BackupAssist.

Supported web browsers

The following, are the officially supported web browsers for the MultiSite Manager web application:

- Microsoft Internet Explorer 9 and above.
- Mozilla Firefox 12.0 and above.
- Google Chrome 19.0 and above.